

Apple Tree Care Limited

# Apple Tree Care Home

## Inspection report

Ox Carr Lane  
Strensall  
York  
North Yorkshire  
YO32 5TD

Tel: 01904491300  
Website: [www.appletreecareyork.co.uk](http://www.appletreecareyork.co.uk)

Date of inspection visit:  
27 August 2020

Date of publication:  
21 September 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

We found the following examples of good practice.

- The registered manager had invited relatives to join a social media group where updates about the home were routinely shared.
- Staff testing residents for COVID-19 had received training to do so and tried to make this a pleasant experience for people. This enabled them to successfully test everyone living at the home.
- The provider had produced an information booklet for staff with clear guidance about COVID-19 and what was expected of them in their roles.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Apple Tree Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 27 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using personal protective equipment effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up-to-date.