

Waterstone Residential Care Ltd

Stonebridge House

Inspection report

496 Loose Road
Maidstone
Kent
ME15 9UF

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Date of inspection visit:
08 December 2020

Date of publication:
22 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Stonebridge House provides accommodation and personal care for up to six people aged between 18 and 65 who have a learning disability and autism. At the time of the inspection there were five people using the service.

We found the following examples of good practice.

- Due to the outbreak of COVID-19 the service was closed to visitors in accordance with Government guidelines. Prior to this there were procedures in place to support safe visiting, including the use of outside space and window visits.
- Isolation had been implemented effectively and people living in the service were monitored for symptoms of COVID-19. There was an up to date infection, prevention and control policy in place.
- Staff had been trained in infection control practices and posters were displayed to reinforce procedures. Staff were wearing personal protective equipment appropriately and disposal was safe.
- Weekly meetings were held with the Kent and Medway Complex Autism Support team with additional support provided by local primary care services. This ensured that people were receiving the right support to meet their needs.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Stonebridge House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

The inspection took place on 8 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.