

Orchid House Residential Care Home

Orchid House

Inspection report

42 Spring Street
St Ann's
Rotherham
South Yorkshire
S65 1HD

Tel: 01709836542

Date of inspection visit:
10 December 2020

Date of publication:
06 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Orchid House is registered to provide accommodation and personal care for up to four people. The house appears like any other residential home on the street to help people feel fully integrated into the community. There were four people living at the home on the day of our inspection, although one person was in hospital.

We found the following examples of good practice.

The service was accessing the government testing scheme which assisted them to promptly identify an outbreak. The service worked with the local authority infection, prevention and control (IPC) team and other health professionals in managing the outbreak.

There was clear and accessible infection prevention signage throughout the home and clear communication with staff reinforced hygiene practices.

There was a plentiful supply of personal protective equipment (PPE), such as disposable masks, gloves and aprons. There were PPE stations and hand sanitising points appropriately placed in the home.

People isolating in their rooms had very regular contact with staff, who wore personal protective equipment (PPE) appropriately.

Staff also helped people to maintain links with their family and friends by phone and on-line. This also included producing colourful newsletters to keep people's families and friends up to date with what people were doing during the COVID-19 restrictions.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Orchid House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 10 December 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.