

Modus Care Limited

# Westbrooke Grange

## Inspection report

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Westbrooke Grange is a residential care home registered to provide care and support to five people who may have Autistic Spectrum Disorder (ASD) and/or mental health needs. At the time of the inspection there were five people living at the service.

We found the following examples of good practice.

Personal protective equipment (PPE) was readily available, and staff were using PPE safely and in line with current guidance. Staff had received training in infection prevention and control and the use of PPE.

Visitors to the service had been restricted to essential visits only. To prevent visitors from spreading and catching infections, visitors were asked to consent to a rapid COVID-19 test, have their temperature checked, wear PPE, and wash their hands.

People were encouraged and supported to maintain contact with their relatives through use of mobile phones and video calls.

People and staff took part in regular COVID-19 "whole home" testing. People and staff who displayed symptoms and/or tested positive, followed national guidance and self-isolated for the required amount of time.

The premises were clean, uncluttered and free from malodors. Effective cleaning schedules were in place which included hourly cleaning of high touch surfaces such as handles, light switches and frequently touched equipment.

Staff helped people to socially distance when they used the communal areas.

Policies and procedures were in place to support safe management of COVID-19. Policies and contingency plans, including infection control policies, had been continually updated to reflect current national guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Westbrooke Grange

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 1 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.