

Barchester Healthcare Homes Limited

Hugh Myddelton House

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hugh Myddelton House is registered to provide nursing care and accommodation for a maximum of 48 adults, some of whom live with dementia. At the time of our inspection, there were 38 people living in the home. The home covers three floors. On the ground floor there is capacity for 19 elderly frail people. On the first floor there is capacity for 19 people living with dementia and on the second floor there is capacity for ten younger people with disabilities.

We found the following examples of good practice.

The staff and management team had followed current guidance in relation to infection prevention and control.

Although the home was closed to non-essential visitors, families were supported to visit their loved ones in a specially adapted visiting room with separate access. Measures had been implemented to ensure when people did visit the home, current guidance regarding visiting, personal protective equipment (PPE) and social distancing was followed.

The home was clean and tidy and had designated cleaning staff. Housekeeping and care staff were documenting cleaning being carried out within the home. All staff ensured regular disinfection of frequently touched surfaces of the home for example handrails and door handles.

There were adequate PPE supplies in the service. Handwashing, sanitising, and PPE stations were located at designated points throughout the home. Staff had received additional training in IPC, handwashing and use of PPE. They had their competencies in these areas assessed.

Admission to the home was completed in line with COVID-19 guidance. People were only admitted following a negative COVID-19 test result and supported to self-isolate for up to 14 days following admission to reduce the risk of introducing infection.

Healthcare professionals had continued to provide clinical support to people as required. People and staff were tested in line with national guidance for care homes and a testing room was set up to manage testing efficiently. People and staff had been offered vaccination and guidance was in place to promote the uptake of the vaccination programme, particularly amongst the staff team.

There was an infection control policy and contingency plan in place that had been updated as guidance had changed. At the time of the inspection, there were no cases of coronavirus in the home, however, areas for learning and improvement had been identified from previous outbreaks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Hugh Myddelton House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 2 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.