

Leeds City Council

RecoveryHub@EastLeeds

Inspection report

Seacroft Green
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Leeds
West Yorkshire
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13 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

RecoveryHub@East Leeds is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. The service was supporting 26 people at the time of inspection.

We found the following examples of good practice.

We saw prominent and clear infection prevention control (IPC) signs which reminded everyone at the point of entry and throughout the home about procedures for infection control. The service also had installed air filtration systems through the building to promote cleaner, fresher air into the service.

We observed staff correctly wearing personal protective equipment (PPE). The service was very clean throughout. The registered manager completed daily checks to ensure everyone was wearing appropriate PPE.

The home was accessing regular testing for both staff and residents. All residents and staff were double vaccinated. The registered manager told us, "Every professional who comes has to show us proof of been double vaccinated."

Risks in relation to visitors had been assessed. We saw family were able to visit their loved ones. We saw POD visits were also in place and essential care givers were promoted to visit. We spoke to one person who said, "My family call me every day, they live far away so they call me." The registered manager told us of the importance of communication especially during Covid. The service completed a weekly wellbeing call with families with support from outside professionals and the registered manager where applicable to ensure all families received the same information about the service and any updates.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service 1-day notice of the inspection

Is the service safe?

Our findings

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures. The registered manager told us they were able to pull resources from other services if they needed to in relation to staffing.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19. Upon entering the service, a valid Covid pass was requested and checked along with a negative lateral flow test and temperature check on.