

### **Corton House Limited**

# Corton House

#### **Inspection report**

City Road Norwich

Norfolk

NR13AP

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Date of inspection visit: 10 December 2020

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#### Ratings

# Overall rating for this service Inspected but not rated Inspected but not rated

# Summary of findings

#### Overall summary

Corton House is a not for profit residential care home with charitable status and a Christian ethos providing personal care to 28 people aged 65 and over at the time of the inspection. The service can support up to 44 people. Accommodation is provided over two floors. Bedrooms have ensuite facilities and there were several communal spaces, including a communal lounge, garden room, activities room and dining room.

We found the following examples of good practice.

- People who used the service were supported to maintain regular contact with friends and family.
- People's well being was supported. Staff supported people to engage in activities and interests whilst isolating.
- Regular infection control audits took place and staff competency in respect to infection control measures had been assessed.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	Inspected but not rated
Inspected but not rated.	



# Corton House

**Detailed findings** 

#### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 10 December 2020 and was unannounced.

#### **Inspected but not rated**

#### Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.
- Staff had not considered how the risk of COVID-19 transmission could be reduced through the use of zoning, cohorting or grouping. These strategies can be helpful if people in the service can not or do not wish to socially distance, as had been the case in the service prior to our inspection.

We have signposted the provider to resources to develop their approach.