

Merton Lodge Surgery

Inspection report

33 West Street
Alford
Lincolnshire
LN13 9HT
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out an announced focused inspection on 4 May 2018 to follow up concerns we found at an inspection we carried out at Merton Lodge Surgery on 14 June 2017. Overall the practice is rated as good.

At our previous inspection on 14 June 2017 we found that risks to patients were not always assessed and well managed. Where risks had been identified following a fire risk assessment and action was required, no remedial action had been taken. We issued the provider with a requirement notice.

At our inspection on 4 May 2018 we found that the provider had taken the appropriate action and that all the areas identified for improvement in the fire risk assessment had been completed.

Professor Steve Field CBE FRCP FFPH FRCGP
Chief Inspector of General Practice

Our inspection team

Our inspection was conducted by a CQC Inspector.

Background to Merton Lodge Surgery

Merton Lodge Surgery provides primary medical care for approximately 7,860 patients living in the small market town of Alford and surrounding area. It is located some 36 miles from the City of Lincoln and seven miles from Mablethorpe.

The service is provided under a General Medical Services contract with NHS Lincolnshire East Clinical Commissioning Group. The practice has a higher than average distribution of patients aged between 50 and 79 years of age with an even distribution of male/female patients. It has a lower than average number of younger people on the patient list.

It is a dispensing practice, and dispenses to 40% of its patients.

The practice has two partners and one salaried GP. The practice employs team of nurse practitioners, practice nurses, and healthcare assistants. They are supported by dispensers, receptionists, administration staff and a practice manager.

The practice is registered with the Care Quality Commission to provide the regulated activities of; the treatment of disease, disorder and injury; diagnostic and screening procedures; family planning, maternity and midwifery services and surgical procedures from a single location at 33 West Street, Alford, LN13 9HT.

When the surgery is closed GP out-of- hours services are provided by Lincolnshire Community Health Services NHS Trust.

Are services safe?

The practice is rated as good for providing safe services.

We carried out an announced follow up inspection on 4 May 2018 to follow up concerns we found at Merton Lodge Surgery on 14 June 2017. Following a focused inspection on 14 June 2017, the practice was rated as 'requires improvement' for being safe. That was because;

- A fire risk assessment had been completed in March 2015 which identified risks that required immediate actions to be taken. No action had been taken to mitigate these risks.

- No inspection of the fixed electrical wiring had been completed.

At this inspection carried out on 4 May 2018 we found that;

- The five yearly inspection of the fixed electrical wiring had been completed.
- Fire doors identified as inadequate in the fire risk assessment had been replaced.
- Firefighting equipment consisting of portable fire extinguishers had been replaced.
- The surgery fire detection and alarm system had been upgraded to meet current standards.