

David and Michael Russell LLP

# The Woodlands Residential Home

## Inspection report

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14 April 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

The Woodlands Residential Home is a care home providing accommodation and support to up to 15 older people. At the time of the inspection there were 15 people living in the home.

We found the following examples of good practice.

The provider and registered manager had implemented appropriate procedures within the service to help minimise the spread of infection and help maintain people's safety during the COVID-19 pandemic. Infection prevention and control (IPC) guidance was displayed around the home so everybody was aware of the procedures in place, including visitors.

Staff had received IPC training, including donning and doffing of personal protective equipment (PPE). We observed staff using PPE appropriately during the inspection and PPE stations and hand gel were available around the home.

Risks to people had been assessed and appropriate measures taken to reduce risks relating to COVID-19, that were recorded in people's plans of care. Social distancing was encouraged and communal areas had been adapted to enable social distancing when possible. Signage was also used around the home to remind people of safe distances. Regular cleaning schedules were in place and the number of domestic staff had increased to support the additional cleaning requirements.

Staff and people living in the home underwent regular COVID-19 testing in line with government guidance and people had their temperature monitored twice daily. Staff and people in the home were also encouraged to have the COVID-19 vaccine.

Visitors were welcomed into the home following current guidance and systems had been set up to facilitate this safely. Visitors completed a lateral flow test on arrival and had their temperature monitored. A family Facebook page had been created with consent, and regular photographs posted to keep families updated when they were unable to visit.

We were assured this service was following safe infection prevention and control measures to keep people safe.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Woodlands Residential Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 14 April 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.