

EAM Lodge Community Interest Company

EAM Lodge CIC

Inspection report

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01 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

EAM Lodge CIC (known as EAM Lodge) is a nursing home providing personal and nursing care three people who have complex needs. The service is registered for up to six people. Each person had their own room, with the use of a shared accessible bathroom. There is a large garden to the rear of the property, which has its own summer house.

We found the following examples of good practice.

Staff had completed regular infection control and use of PPE training. Staff were observed in these areas to ensure their competency. Staff were seen to be using the correct PPE during our inspection.

The home was clean throughout. Staff cleaned touch points, for example door handles, throughout the day. Monthly infection control audits showed a high level of compliance.

No one living EAM Lodge had an identified essential care giver. A separate summer house was used for visitors to minimise the risk of COVID-19 infection. All visitors had a COVID-19 test prior to their visit.

All staff had had their COVID-19 vaccinations and took part in the regular testing programme at the home. All professional visitors were checked to ensure they were fully vaccinated before entering the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

EAM Lodge CIC

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 1 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures. Agency had not been used during the recent COVID-19 outbreak and all shifts had been covered from within the staff team and with senior managers.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

No one living EAM Lodge had an identified essential care giver. The garden summer house was used for visitors, which was accessible directly from the outside without needing to go through the home. When one person was being cared for in bed they had visitors in their own room.

Currently visitors completed a COVID-19 PCR test each week and a lateral flow test on the day of their visit. We discussed with the registered manager how current government guidance for visitors only requires a lateral flow test to be completed on the day of the visit. Video and phone calls were also used to keep in touch with people's families and friends.

During the recent COVID-19 outbreak window visits were facilitated, as well as additional phone calls and video calls.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an

emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.