

National Neurological Services Ltd

Ashbrook Neuro Rehabilitation

Inspection report

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04 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Ashbrook Neuro Rehabilitation is a purpose built residential care home providing care for up to seven people who have an acquired brain injury. There were six people accommodated at the time of the inspection.

We found the following examples of good practice.

Health professionals visiting the home had their temperature taken and were screened for symptoms of Covid-19. Personal protective equipment (PPE) was provided on entering the home.

The service was fully engaged with the Covid-19 testing and vaccinations had been offered to people who wanted them.

People were supported to maintain contact with their families and friends through video calling and the manager sent out a newsletter to keep families informed.

People returning to the home following hospital admission were isolated in line with current government guidelines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ashbrook Neuro Rehabilitation

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.