

Elizabeth Finn Homes Limited

Eversfield

Inspection report

56 Reigate Road
Reigate
Surrey
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Date of inspection visit:
10 November 2020

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18 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Eversfield is a residential care home providing accommodation and support for up to 36 older people. On the day of our inspection, there were 24 people using the service.

We found the following examples of good practice

People were able to follow social distancing guidance and were able to have visits from their relatives through a pre booked timed system. Visits took place in designated areas of the home and were supported by care staff. Track and trace systems were in place. Visitors to the service were provided personal protective equipment (PPE)

The registered manager told us they supported people with video calling to maintain links with relatives who could not visit. People who used the service were arranged into social 'bubbles'. This meant that social interactions and activities were done in consistent small groups to ensure social wellbeing was maintained.

Risks had been assessed for staff and people who were at high risk from COVID-19. The registered manager had planned how to safely manage an outbreak of COVID-19 in the home, including zoning of rooms and areas.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Eversfield

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 10 November 2020 and was announced.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.