

Kilburn Park Medical Centre

Quality Report

12 Cambridge Gardens,
London, NW6 5AY

Tel: 020 7624 2414

Website: www.kilburnparkmedicalcentre.co.uk

Date of inspection visit: 27 September 2016

Date of publication: 03/10/2016

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Are services safe?

Good



Summary of findings

Contents

Summary of this inspection

Overall summary	Page 2
The five questions we ask and what we found	3

Detailed findings from this inspection

Why we carried out this inspection	4
Detailed findings	5

Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of the practice on 16 February 2016 where breaches of legal requirements were found. After the inspection, the practice wrote to us to say what they would do to meet the legal requirements in relation to the breach of Regulation 12 Safe care and treatment of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

We undertook this desk-based focussed inspection on 27 September 2016 to check that the practice had followed their plan to confirm that they now met the legal

requirements. This report covers our findings in relation to those requirements and also where additional improvements have been made following the initial inspection. You can read the report from our last comprehensive inspection by selecting the 'all reports' link for Kilburn Park Medical Centre on our website at www.cqc.org.uk.

Overall the practice is rated as Good. Specifically, following the focussed inspection we found the practice to be good for providing safe services.

Professor Steve Field CBE FRCP FFPH FRCGP
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services as improvements had been made in relation to assessing, monitoring, managing and mitigating risks to the health and safety of service users.

Good



Kilburn Park Medical Centre

Detailed findings

Why we carried out this inspection

We undertook a desk-based focussed inspection of Kilburn Park Medical Centre on 27 September 2016. This is because the service had been identified as not meeting some of the legal requirements and regulations associated with the Health and Social Care Act 2008. From April 2015, the regulatory requirements the provider needs to meet are called Fundamental Standards and are set out in the Health and Social Care Act 2008 (Regulated Activities)

Regulations 2014. Specifically a breach of Regulation 12 Safe care and treatment of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 was identified. At the comprehensive inspection carried out on 16 February 2016 we found that risks to patients safety were assessed but not in all instances well managed.

This inspection was carried out to check that improvements to meet legal requirements planned by the practice after our comprehensive inspection on 16 February 2016 had been made. We inspected the practice against one of the five questions we ask about services; is the service safe.

Are services safe?

Our findings

When we inspected the practice in February 2016 we found risks to patients were assessed, however they were not in all instances well managed. Specifically, the practices infection control audit was incomplete, recommendations from a legionella risk assessment had not been implemented and fire evacuation procedures were not adequately risk assessed.

Following the inspection the practice provided us with evidence that an infection control audit had been completed and evidence that action was taken to address any improvements identified as a result. Recommendations from a legionella risk assessment had been implemented and fire evacuation procedures risk assessed including the purchasing of fire alarms.