

## Abbey Chase Residential and Nursing Homes Limited

# Abbey Chase Nursing Home

### Inspection report

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Date of inspection visit:  
09 March 2021

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24 March 2021

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Abbey Chase Nursing Home is a care home with nursing for up to 62 older people, some of whom may be living with dementia. There were 37 people living at the home at the time of our inspection.

We found the following examples of good practice

People were supported by a consistent staff team. The people we spoke with said staff knew them well and had been a valuable source of support during times when they had missed visits from their families.

Staff had supported the provider to maintain safe staffing levels when their colleagues were absent due to sickness or self-isolation. The use of agency staff was low and agency staff did not work at any other care services.

During a recent COVID-19 outbreak, staff had supported people to isolate in their rooms, providing care, activities and meals. Since the outbreak, the home's communal areas had reopened in a safe way and small group activities had restarted.

Additional cleaning schedules had been implemented since the outbreak of the pandemic. The provider's infection prevention and control (IPC) policy had been reviewed in the light of COVID-19 and IPC audits were carried out regularly. All staff had attended in-house IPC and personal protective equipment (PPE) training.

Admissions were managed safely. Assessments were carried out remotely with input from families and healthcare professionals where appropriate. Prospective new residents needed evidence of a recent negative COVID-19 test and to self-isolate for 14 days following their admission.

The manager received good support from the provider to manage the impact of COVID-19 at the service. A COVID-19 risk assessment had been carried out for each member of staff. Staff had been supported to implement any measures identified through the assessment to mitigate risks.

Staff breaks were staggered and there were arrangements in place which enabled staff to socially distance from one another. For example, spare bedrooms had been used for some staff to take their breaks. Guidance had been given to staff about how to minimise any risks involved in travelling to and from work.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Abbey Chase Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 March 2021 and was announced.

# Is the service safe?

## Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.