

Spemple Limited

# Rosebery House

## Inspection report

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01 March 2022

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Rosebery House is a residential care home providing care and accommodation for up to 30 older people living with dementia or dementia type illness.

We found the following examples of good practice.

The provider was following current government guidance to ensure people were able to visit the home safely. There were safe and appropriate measures in place in relation to visiting at the home. This included temperature checks and lateral flow testing before visitors were admitted to the home. The provider had an allocated visiting room which was accessed at the rear of the building. People were able to use this for visiting or they could enter the home if they wished, once appropriate checks had been completed.

Families had been kept updated throughout the pandemic to ensure they were aware of visiting and testing requirements. Relatives had also been informed when an outbreak had occurred at the home.

People were being supported to go out and to attend appointments.

The home had designated housekeeping staff, with further cleaning tasks shared by care staff. Daily cleaning and cleaning of high touch areas was recorded.

A testing regime was in place for all staff in line with government guidance.

Staff had received training in relation to infection prevention and control and COVID-19. This had been supported with further staff meetings and information sharing as changes had occurred.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated**

# Rosebery House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures and an incident relating to the environment at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service. We checked parts of the environment and found them to be safe.

This inspection took place on 1 March 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

● We were somewhat assured that the provider was meeting shielding and social distancing rules. There had been recent outbreaks of COVID-19 at Rosebery House. People had been asked to isolate in their rooms during the outbreaks. Risk assessments had not been completed for individuals to identify any specific risks this may cause. For example, increased anxiety or frustration. The registered manager told us there had not been an increase in anxiety levels for people. Steps had been taken to help prevent people feeling isolated and lonely, with extra staff available to offer support if needed.

● We were somewhat assured that the provider was using PPE effectively and safely. There were adequate supplies of PPE around the building. With PPE stations located in main corridors for staff to access when needed. Staff were seen to be wearing masks and PPE when required, however, we did observe some used PPE left on a person's bed and one bin did not have a clinical waste bag in it despite being used for discarded PPE. We discussed with the registered manager the importance that all staff continued to adhere to the use of PPE and correct disposal at all times. Laundry procedures were in place, however staff had to be reminded to use the laundry trolley for red bags of soiled laundry during the inspection

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.