

# MacIntyre Care Crosby Close

## Inspection report

1-2 Crosby Close  
Off Hill End Lane  
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Hertfordshire  
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Date of inspection visit:  
15 December 2020

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Crosby Close is a nursing home supporting people with a range of learning disabilities with complex needs. The home is set over two houses supporting a maximum of 12 people, 10 people were living at the home when we completed this inspection.

We found the following examples of good practice.

The home was clean and well ventilated. Staff followed government guidance with their personal protective equipment (PPE) practices. The management team completed checks in this area of the staff's practice. Safe processes were in place when people needed to self-isolate because they were unwell. Staff checked on people to see if they were ok and happy while they were self-isolating.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Crosby Close

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 December 2020 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.