

HC-One Limited

Bankwood Care Home

Inspection report

Duffield Bank
Duffield
Derby
Derbyshire
DE56 4BG

Date of inspection visit:
18 August 2020

Date of publication:
26 August 2020

Tel: 01332841373

Website: www.hc-one.co.uk/homes/bankwood

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bankwood Care Home is a care home that can provide personal and nursing care to up to 40 people. At the time of the inspection they were providing support to 35 people, some of whom were living with dementia. The home is situated in Duffield built into the landscape offering views across the countryside. The accommodation offered communal spaces and personalised bedrooms.

We found the following examples of good practice.

- The provider ensured guidance was provided through a detailed prevention and protection plan.
- Each location had been risk rated by the provider using a traffic light code to ensure the required safety measures were followed at each stage to reduce the risks of cross infection.
- Staff took on lead responsibilities in relation to infection control, these linked into national guidance and the providers overarching plan.
- Additional time had been allocated to ensure the home was cleaned on a rotational basis to minimise the risk of infection.
- Staff had received training in the appropriate use of personal protective equipment (PPE), and the provider had ensured they had enough supplies.
- Risk assessments had been completed for the staff on site or returning after shielding or a period of isolation. These ensured measures were taken to minimise the risks, this included any additional risk for people in the BAME or other high-risk groups.
- Any visitors had been risk assessed and arrangements were in place to support rotational visits for larger families.
- The home was moving towards a bespoke indoor visiting space. This will encompass the option of a 'cuddle' curtain to give people some personal contact in a safe way.
- The provider was supportive and had developed a programme to focus on people's skills and how to support them with any areas of stress or pressures.
- The registered manager was passionate about the home and championed how the staff team had pulled together to ensure all measures were in place and continuously followed.
- Measures were in place should anyone have a Covid positive outcome, to ensure appropriate guidance was followed to reduce the risk of transition.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Bankwood Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 18 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.