

Romney House Limited

Romney House

Inspection report

11 Westwood Road, Trowbridge
Wiltshire BA14 9BR
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Date of inspection visit: 15 April 2015
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Ratings

Overall rating for this service

Good 

Is the service safe?

Good 

Is the service effective?

Good 

Is the service caring?

Good 

Is the service responsive?

Good 

Is the service well-led?

Good 

Overall summary

We carried out an unannounced comprehensive inspection of this service on 16 December 2014 at which a breach of legal requirements was found. This was because the provider had not identified, assessed and reviewed potential risks in relation to the electrical systems of the premises. The fire panel was not working properly and the home's electrical system had not undergone a safety check.

After the comprehensive inspection, the provider wrote to us to say what they would do to meet legal requirements

in relation to the breach. We undertook a focused inspection on the 15 April 2015 to check that they had followed their plan and to confirm that they now met the legal requirements.

This report only covers our findings in relation to this topic. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for 'Romney House' on our website at www.cqc.org.uk.

Romney House is a residential care home providing accommodation for up to 20 older people. At the time of our inspection in December 2014, there were 20 people living at the home. Romney House is a modern building

Summary of findings

set on the outskirts of Trowbridge in Wiltshire. Bedrooms are on the ground and first floor level and some have their own toilet and washing facilities. There is a lift between floors. There is a large garden housing conservatories and a patio.

The home had a registered manager in place. A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act and associated Regulations about how the service is run.

At our focused inspection on the 15 April 2015, we found that the provider had followed their plan and the legal requirements had been met.

The provider submitted evidence to us that the two areas of concern we had identified around safety had now been rectified. The Wiltshire Fire Service also confirmed they were happy with the actions the provider had taken to ensure the fire and electrical systems were safe. The fire alarm panel had been repaired by a qualified engineer and the 'common fault' button was no longer flashing. This meant that the equipment had been passed as safe for its intended purpose. In addition, the electrical systems within Romney House had been checked and passed by a qualified engineer as being safe.

The provider had put in place systems to ensure that all electrical systems and equipment would be regularly monitored and reviewed to ensure they remained safe.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe. We found that action had been taken to improve the safety of the service. The fire panel had been repaired and was now in full working order. A comprehensive check had been made on the home's electrical systems and they were assessed by a qualified engineer as being safe. This meant that the provider was now meeting legal requirements.

We revised the rating of this key question to good.

Good



Is the service effective?

Good



Is the service caring?

Good



Is the service responsive?

Good



Is the service well-led?

Good



Romney House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the quality of the service, and to provide a rating for the service under the Care Act 2014.

We undertook a focused inspection of Romney House on 15 April 2015. This inspection was completed to check that improvements to meet legal requirements planned by the provider after our comprehensive inspection 16 December 2014 had been made. We inspected the service against one of the five questions we ask about services: is the service safe. This was because the service was not meeting legal requirements in relation to that question.

The inspection was undertaken by one inspector. We did not visit the home on this occasion. We reviewed documents which the provider had sent to us as evidence that they now met the legal requirements in relation to the key question 'Is the service safe'.

We reviewed the information the provider sent to us. This was written confirmation from Wiltshire Fire Service that the home had carried out the necessary work and the service was safe in relation to the electrical systems and equipment. The provider sent us a report from the company who had carried out the repairs to the fire panel and who had completed a full check on the electrical systems at Romney House. This confirmed that the electrical systems were safe and the fire systems were in full working order. The provider also gave information about their future plans to ensure that regular audits would be carried out to ensure that timely maintenance and safety checks were completed.

Is the service safe?

Our findings

At our inspection on 16 December 2015 we found that people were not always safe because the provider had failed to identify, assess and review potential risks in relation to the electrical and fire systems of the premises.

This was a breach of Regulation 15 (1) (c) of the Health and Social Care Act 2008 (Regulated Activities) Safety and Suitability of Premises, Regulations 2010. This correlates to the Health and Social Care act 2008 (Regulated Activities) Regulations 2014 (12) (1) (2) (d) Safe Care and Treatment.

At our focused inspection on the 15 April 2015 we found that the provider had followed the action plan they had written to meet the shortfalls in relation to the requirements of Regulation 12 as described above.

Wiltshire Fire Service had contacted the home and requested that the home provide a 'Certificate of Safety' confirming that their electrical installation was of a satisfactory standard. The home employed the services of an electrical engineer who carried out a safety check of all the electrical systems in Romney House. A certificate of Safety was supplied which confirmed the electrical systems in the home were safe.

The fault on the fire panel was reported to the company who are contracted by the provider to carry out maintenance of the fire systems. An engineer visited the home and the fault was corrected. The fire panel was now in full working order.

The provider also gave information about their future plans to ensure that regular audits would be carried out to ensure that timely maintenance and safety checks were completed.

Is the service effective?

Our findings

Is the service caring?

Our findings

Is the service responsive?

Our findings

Is the service well-led?

Our findings