

Partners in Progress Limited

Didsbury Dental Practice

Inspection report

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Overall summary

We carried out this announced desk-based review on 26 August 2020 under section 60 of the Health and Social Care Act 2008 as part of our regulatory functions in response to information of concern that was shared with us. We planned the review to check whether the registered provider was meeting the legal requirements in the Health and Social Care Act 2008 and associated regulations. The review was led by a Care Quality Commission (CQC) inspector who had remote access to a specialist dental adviser.

As part of this review we asked:

- Is it safe?

Our findings were:

Are services safe?

We found this practice was providing safe care in accordance with the relevant regulations.

Background

Didsbury Dental Practice is in Manchester and provides private dental care and treatment for adults and children.

The practice is owned by a company and as a condition of registration must have a person registered with the

CQC as the registered manager. Registered managers have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated regulations about how the practice is run. The registered manager at Didsbury Dental Practice is a company director.

During the review we spoke with one dentist, two dental nurses, a receptionist and the practice manager. We looked at practice policies and procedures and other records about how the service is managed.

The practice is open:

Monday to Sunday 9am to 11pm

Our key findings were:

- The provider had infection control procedures which reflected published guidance.
- The provider had systems to help them manage risk to patients and staff.
- Standard operating procedures were in place to ensure staff followed national guidance to prevent the spread of coronavirus.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services safe?

No action



Are services safe?

Our findings

We found this practice was providing safe care in accordance with the relevant regulations.

Staff had clear systems to keep patients and themselves safe.

Safety systems and processes, including equipment and premises

The provider had an infection prevention and control policy and procedures. They followed guidance in The Health Technical Memorandum 01-05: Decontamination in primary care dental practices, (HTM 01-05), published by the Department of Health and Social Care. Standard operating procedures were in place and regular meetings had been held to ensure staff were familiar with these and followed national guidance to prevent the spread of coronavirus. Staff completed infection prevention and control training and received updates as required. Appropriate personal protective equipment (PPE) was available and fit testing had been carried out to ensure PPE was effective. The masks required to provide dental treatment rely on having a good seal with the wearer's face. A fit test is carried out to ensure the respiratory protective equipment (RPE) can protect the wearer.

The provider had arrangements for transporting, cleaning, checking, sterilising and storing instruments in line with HTM 01-05. We saw that equipment used by staff for sterilising instruments was validated, maintained and used in line with the manufacturers' guidance. The provider had suitable numbers of dental instruments available for the clinical staff and measures were in place to ensure they were decontaminated and sterilised appropriately.

Staff confirmed that fallow periods were observed after carrying out aerosol generating procedures (AGP) in line with national guidance. A fallow period is where staff leave the treatment room after an AGP treatment and do not re-enter until a specified period of time has passed. Once the fallow period has passed, staff confirmed they followed the Covid cleaning schedule before the treatment room was used again.

Uniforms were provided and staff followed guidance to ensure these were laundered effectively. Uniforms were not worn outside the practice.

The provider had a Speak-Up policy. Staff felt confident they could raise concerns without fear of recrimination. Staff told us there were sufficient numbers of staff to provide care and ensure team members had adequate breaks and rest periods.

Risks to patients

The provider had implemented systems to assess, monitor and manage risks to patient safety.

The practice's health and safety policies, procedures and risk assessments were reviewed regularly to help manage potential risk.

We looked at the practice's arrangements for safe dental care and treatment. The staff followed the relevant safety regulation when using needles and other sharp dental items. A sharps risk assessment had been undertaken and a safer needle system and dental matrices were in use. Sharps boxes were appropriately sited. Staff knew the procedure for reporting any sharps injuries.