

Guiseley and Yeadon Medical Practice

Inspection report

Yeadon Health Centre
South View Road, Yeadon
Leeds
West Yorkshire
LS19 7PS
Tel: 01138879742

Date of inspection visit: 13 Feb to 13 Feb
Date of publication: 11/03/2020

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Overall summary

We carried out an announced focused inspection at Guiseley and Yeadon Medical Practice on 22 August 2019. The overall rating for the practice following that inspection was inadequate. We identified one breach of legal requirements and issued a warning notice against this breach. The inspection report for that inspection can be found by selecting the 'all reports' link for Guiseley and Yeadon Medical Practice on our website at .

This inspection was an announced focused inspection, carried out on 13 February 2020 to check whether the provider had taken steps to comply with the legal requirements of the warning notice issued against Regulation 17 Health & Social Care Act 2008 (Regulated Activities) Regulations 2014, Good Governance.

This inspection on 13 February 2020 did not result in any new ratings.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found that:

- The practice had improved the process for recording investigation and learning from significant events and incidents.
- Training records had been reviewed and updated.
- The practice had introduced a schedule of meetings to ensure staff were kept up to date and had the opportunity to provide feedback.
- The practice had improved the processes for checking emergency medications and vaccination fridges.

Whilst we found no breaches of regulations, the provider **should:**

- Continue to undertake searches to identify adults at risk of abuse in order to produce a safeguarding register.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC lead inspector and included a second CQC inspector.

Background to Guiseley and Yeadon Medical Practice

Guiseley and Yeadon Medical Practice is located at Yeadon Health Centre, South View Road, Leeds, West Yorkshire, LS19 7PS. The practice has good transport links and there are a range of pharmacies located within walking distance of the practice. There is also a branch site, Netherfield Road Surgery, 10 Netherfield Road, Guiseley, Leeds, LS20 9HE. We visited both sites during our inspection.

The provider is registered with CQC to deliver the following Regulated Activities:

- Diagnostic and screening procedures
- Family planning
- Maternity and midwifery services
- Surgical procedures
- Treatment of disease, disorder or injury.

Guiseley and Yeadon Medical Practice is situated within the NHS Leeds Clinical Commissioning Group (CCG) and provides services to approximately 11,976 patients under the terms of a personal medical services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The service is provided by two GP partners (both female). The partners are supported by two salaried GPs (one male and one female), two advanced nurse practitioners, four practice nurses, two healthcare assistants, a phlebotomist; one pharmacist and a pharmacy technician (all of whom are female). The clinical team is supported by a practice manager and an experienced team of receptionists and administrators.

The National General Practice Profile states that the practice population is predominantly white, making up 97% of the registered patient list size; 1.4% are from an Asian background with a further 1.6% of the population originating from black, mixed or other non-white ethnic groups.

Information published by Public Health England rates the level of deprivation within the practice population group as eight, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.

When we returned to the practice we checked and saw that the ratings from the previous inspection were displayed, as required, on the practice premises and on the practice website.