

Northern Life Care Limited

UBU - 67 Elland Road

Inspection report

67 Elland Road
Morley
Leeds
West Yorkshire
LS27 7QS

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Date of inspection visit:
20 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

UBU – 67 Elland Road is a care home providing accommodation and personal care for up to seven people who have learning disabilities and complex needs. At the time of our inspection seven people were using the service. Accommodation is provided on the ground floor and consists of individual bedrooms with ensuite facilities.

We found the following examples of good practice.

The home had a range of policies and procedures to manage any risks associated with the COVID pandemic.

There were sufficient supplies of personal protective equipment (PPE) available for people. Hand sanitiser and hand washing facilities were readily available throughout the home. Staff had been trained in infection prevention and control (IPC) and the use of PPE.

Daily cleaning schedules were in place. All cleaning was undertaken by the day and night staff, which included touch point and deep cleaning.

A programme of COVID testing for both people living in the home and staff was undertaken in line with current government guidance. Appropriate procedures were in place should anyone display any symptoms or test positive. All visitors, including healthcare professionals, were subject to a range of screening procedures. This included showing evidence of vaccination, an up to date negative COVID test, temperature check and completion of a COVID-19 visitor form. Visitors were also asked to complete the visitors' book.

Staff supported the social and emotional wellbeing of residents and had done so throughout the pandemic. Due to the complex needs of the residents, the staff had adapted the environment to take into account the residents' sensory needs, whilst maintaining infection prevention and control measures.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

UBU - 67 Elland Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.