

Methodist Homes

Maple Leaf House

Inspection report

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Website: www.mha.org.uk/care-homes/dementia-nursing-care/maple-leaf-house

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12 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Maple Leaf House is a nursing home providing personal and nursing care, the service can support up to 48 people. At the time of the inspection 37 people were using the service.

We found the following examples of good practice.

- The home has had an outbreak of COVID-19 and had been supported by health care professionals to review their infection control practices. These were being following to drive improvements and to reduce the risk in relation to the spread of the infection.
- Staff had received training in the use of personal protective equipment (PPE) and ensured these measures were followed putting on, taking off and disposing of PPE.
- There was a good supply of PPE, which was monitored by the registered manager.
- There were enough staff to support the needs of the people, when required consistent agency staff were used, this reduced the risk of transition between homes.
- The cleaning within the home had been increased to cover high touch areas and the cleaning products reviewed to ensure they had the required properties to eliminate the virus.
- The provider had an infection control policy which had been reviewed in relation to COVID-19, and a contingency plan had been used to consider areas of learning and improvements.
- The registered manager kept relatives and family informed about the relevant guidance in relation to visiting. When visitors were able to attend safety, measures were implemented to reduce the risk of the infection, including temperature checks and a health check questionnaire.
- Staff were supported to access a wellbeing application which offered health care advise and discount opportunities.
- Testing was completed within the home for staff and people using the service, this ensured swift action could be taken to isolate and to reduce any further risks to others.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

This review was undertaken in response to concerns received in regards to infection prevention and control. We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Maple Leaf House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.