

Outreach 3-Way Clayton House

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Clayton House a small care home which specialises in providing care to people who have a learning disability. The home is a registered location of Outreach 3-Way. There were six people living at the home at the time of the inspection.

We found the following examples of good practice.

The service was clean and tidy. Cleaning tasks were consistently completed. Staff were wearing appropriate PPE in-line with government guidelines. Staff had completed infection prevention and control (IPC) training which included the safe use of PPE.

People were supported to maintain their relationships with friends and family where they wished to do so. At the time of our inspection the service was not accepting visitors due to the recent outbreak of coronavirus. There were systems in place for when visiting resumed. This included temperature checks prior to entry to the service. Personal protective equipment (PPE) was available throughout the service.

The registered manager completed risk assessments for people living at the service and staff to promote their safety. They worked with the Local Authority and Public Health England to control and manage the outbreak.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Clayton House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 3 February 2022 and was unannounced.

Is the service safe?

Our findings

We have not changed the rating of this key question, as we have only looked at the part of the key question in relation to infection prevention and control.

We will assess all of the key question at the next comprehensive inspection of the service.

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance. At the time of our inspection the service was not accepting visitors due to the recent outbreak of coronavirus. There were systems in place for when visiting resumed.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

The Government has announced its intention to change the legal requirement for vaccination in care

homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.