

Conquest Care Homes (Peterborough) Limited Belmont Road

Inspection report

9-10 Belmont Road
March
Cambridgeshire
PE15 8RQ

Tel: 01354660623

Website: www.craegmoor.co.uk

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23 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Belmont Road provides accommodation and personal care for up to 13 people, who have a learning and or physical disability. At the time of this inspection, there were 13 people living at the service. To date the service had remained free from COVID-19 since the start of the pandemic.

We found the following examples of good practice.

Staff had their temperatures checked daily. Hand washing facilities and personal protection equipment (PPE) was available to staff. All staff received competency checks around infection control practices which included good hand washing techniques and use of appropriate PPE.

All staff wore PPE when assisting people with their personal needs. Staff maintained social distance and the service had contingency plans in place to cohort and isolate, should this be needed. Staff received appropriate training in infection control and how to put on and remove their PPE. The registered manager completed regular visual checks of the service to ensure best practice was maintained.

There were regular staff meetings to discuss any recent advice and guidance. All updates and guidance were shared with staff and kept in a designated COVID-19 folder assessible to staff. There was an easy read guide about COVID-19 to support peoples understanding. Individual risk assessments were completed to keep people and staff safe.

The building looked clean and free from clutter. Appropriate cleaning products were used, to ensured good infection control was maintained. All frequently touched areas such as door handles were cleaned regularly, and tasks completed were documented daily.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Belmont Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 November 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was accessing testing for people using the service and staff. The provider was completing regular COVID tests for people and staff. However, when staff completed a lateral flow test, they did not wait for the test result before commencing their shift. This did not follow government guidance. The provider has taken immediate steps to address this practice. We have also signposted the provider to resources to develop their approach.