

# The Abbeyfield Beaconsfield Society Limited

## Bradbury House

### Inspection report

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02 February 2022

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### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Bradbury House is a care home registered to provide care and accommodation for up to 41 older people. Thirty five people lived at the home at the time of the inspection. Accommodation was divided into four wings over two floors. Each person had their own en-suite room with shared, adapted bathrooms nearby. People had access to a well-maintained garden.

We found the following examples of good practice.

Visitors were asked to provide evidence of completing a lateral flow (rapid result) swab test on the day of the visit, or they could have one carried out on arrival. There was a testing area outside of the building where this could be done. Visitors were also asked to complete a screening form, their vaccination status was checked and temperature taken.

People were admitted to the home safely. Appropriate testing was carried out to ensure people did not have the coronavirus when they moved in to the home.

Staff had access to personal protective equipment (PPE) to protect themselves and others from the risk of infection. There were PPE stations in each wing of the home and staff were seen wearing PPE. Training had been undertaken on correct use and disposal of PPE. The home had not experienced any issues in obtaining supplies of PPE during the pandemic.

There had been regular testing of staff and people living at the home.

The home had experienced two small outbreaks of coronavirus during the pandemic, both of which were managed well with no further transmission between people. People were able to isolate in their rooms. Some furniture had been removed in shared areas of the home to enable social distancing and additional dining space had been created.

Assessments had been carried out to protect staff who may be clinically vulnerable and at higher risk if they contracted COVID-19. There had not been any disruption to people's care as a result of staff needing to isolate. The provider had ensured the home was over-staffed to counterbalance staff taking time off for annual leave and the likelihood of being required to isolate.

There were policies and procedures to provide guidance on safe infection prevention and control practice. Audits were carried out to check standards were being maintained.

The home was kept clean. The provider had signed up to training and support from the NHS deep cleaning and advisory service. This included an audit to check standards of cleaning were sufficient to prevent the spread of infection. The provider had responded to recommendations in the audit report. For example, remote control handsets were now cleaned daily after NHS testing identified infection risks.

The provider had put measures in place to promote well-being of staff. This included access to a counselling service and a financial bonus for all staff in recognition of their hard work during the pandemic. The registered manager and other senior staff had trained as mental health first aiders as an additional tool to support the team.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Bradbury House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 2 February 2022 and was announced. We gave the service one day's notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

The provider was facilitating visits to the home in line with government guidance. For example, ensuring a negative lateral flow test had been conducted on the day of the visit. Families had been contacted to see if they wished to be an identified essential care giver. Essential care givers can visit the home to offer companionship or help with care needs.

From 11 November 2021, registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency. The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.