

Rodenvine (Nottingham) Limited

Parker House Nursing Home

Inspection report

6 Albemarle Road
Woodthorpe
Nottingham
Nottinghamshire
NG5 4FE

Tel: 01159608862

Date of inspection visit:
09 April 2021

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29 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Parker House is a care home with nursing for up to 25 older people, some of whom may be living with dementia. There were 21 people living at the home at the time of our inspection.

We found the following examples of good practice.

At the time of the inspection there was an outbreak of an infection and the home was closed to visitors. Systems and processes were in place to promote safe visiting when the home is clear from COVID-19.

People who had tested positive for COVID-19 were asked to self-isolate in their own bedrooms. People who were unable to self-isolate, for example people who lived with dementia and liked to walk with purpose, were kept separated from others to reduce the spread of infection as much as this was practicable.

Enhanced cleaning of the home had been implemented. This included regular cleaning of high touch points such as handrails, door handles and light switches. Some areas of the home were showing signs of wear which made cleaning more difficult.

People were monitored for the symptoms of COVID-19. Checks on temperature and oxygen levels were undertaken daily to enable staff to quickly identify any changes in people's health. Changes in people's health were reported to the GP.

People and staff were taking part in regular testing for COVID-19. Staff were asked to complete Lateral Flow Device (LFD) test prior to coming to work, to ensure they were infection free.

The home had up to date policies and procedures about infection prevention and control which reflected the latest government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Parker House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 April 2021 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Some areas of the home were cluttered with moving and handling equipment, this meant effective cleaning of those areas was not always possible.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.