

Burlington Care (Yorkshire) Limited

Maple Court

Inspection report

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25 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Maple Court is a care home providing residential and nursing care up to 64 older people who may be living with dementia. When we visited 40 people were using the service.

We found the following examples of good practice.

The service was clean and free from malodour. Regular cleaning helped to reduce the risk of people catching or spreading COVID-19.

Staff received training on infection prevention control and the use of Personal Protective Equipment (PPE). There were good supplies of PPE, which staff used to help keep people safe. There was clear signage throughout the service on the correct use of PPE and good hand hygiene.

People who used the service and staff were regularly tested to help identify and contain the spread of COVID-19. Procedures were in place to make sure people self-isolated when necessary.

The registered manager followed a safe process to admit new people into the home. New admissions had to be tested to make sure they did not have COVID-19 before moving into the service.

Staff worked in separate teams, had separate entrances to the service and separate break areas to reduce the risk of catching or spreading COVID-19.

Appropriate arrangements were in place to minimise the risks associated with visitors coming into the service. Visitors had their temperature checked, were screened for symptoms of COVID-19 and were required to clean their hands and wear appropriate PPE.

We have also signposted the provider to resources to develop their approach.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Maple Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up-to-date.