

# Amore Elderly Care Limited

# Cooper House Care Home

#### **Inspection report**

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Date of inspection visit: 26 January 2021

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#### Ratings

# Overall rating for this service Inspected but not rated Inspected but not rated

# Summary of findings

#### Overall summary

Cooper House is a care home providing nursing and personal care to a maximum of 80 older people and people living with dementia. It is a purpose built home with accommodation on three floors. At the time of our inspection there were 53 people using the service.

We found the following examples of good practice.

The home was clean and well ventilated.

The home closed to all non essential visitors when the national lockdown was imposed. Before the national lockdown the home had been able to offer indoor visiting in a designated indoor space. Safety measures in place to reduce the risk of transmission during these visits included offering COVID-19 testing to relatives using Lateral Flow Tests.

People living in the home and staff had regular COVID-19 tests through the government testing scheme. In addition staff had twice weekly testing using Lateral Flow Tests.

Everyone living at the home had received their first dose of the COVID-19 vaccination. The roll out of vaccinations to staff was still in progress at the time of our inspection.

There was a good supply of Personal Protective Equipment (PPE) including aprons, gloves, masks and hand sanitiser. Staff had received training on the correct use of PPE and checks were done to make sure they continued to follow best practice guidelines.

# The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	Inspected but not rated
Inspected but not rated.	
Further details in our safe findings below.	



# Cooper House Care Home

**Detailed findings** 

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 January 2021 and was announced.

# Is the service safe?

## Our findings

S5□How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.