

Bradford Street Surgery

Inspection report

65 Bradford Street

Haulgh

Bolton

BL2 1HT

Tel: 01204521061

www.thesurgerybradfordstreet.nhs.uk

Date of inspection visit: 12 July 2021

Date of publication: 30/07/2021

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services effective?

Good



Overall summary

We carried out a focused desktop review of Bradford Street Surgery on 12 July 2021. Overall, the practice is now rated good for providing 'effective' services and remains rated 'good' overall.

Safe - Good

Effective - Good

Caring - Good

Responsive - Good

Well-led - Good

Following our previous inspection on 28 January 2020, the practice was rated Good overall and for key questions safe, caring, responsive and well-led. Whilst there were no breaches of regulations the practice was rated Requires Improvement for providing effective services.

We rated the patient population groups of older people, vulnerable people whose circumstances may make them vulnerable and people experiencing poor mental health (including people with dementia) as good. However, we rated people with long-term conditions, families, children and young people and working age people (including those recently retired and students) as requires improvement.

The full reports for previous inspections can be found by selecting the 'all reports' link for Bradford Street Surgery on our website at www.cqc.org.uk

Why we carried out this review

This inspection was a focused desk top review carried out on 12 July 2021 to confirm that the practice had carried out its plan to meet the requirements in relation to those identified in our previous inspection on 28 January 2020. This report covers our findings in relation to those requirements and additional improvements made since our last inspection.

How we carried out the review

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections and reviews differently.

This review was carried out in a way which enabled us to analyse information without spending time on site. This was with consent from the provider and in line with all data protection and information governance requirements.

This included

- Requesting evidence from the provider

Our findings

Overall summary

We based our judgement of the quality of care at this service on a combination of:

- information from our ongoing monitoring of data about services and
- information from the provider.

We have rated this practice as Good overall with the key question effective now rated as Good.

We found that:

- A locum pack has been developed
- Staffing levels and responsibilities have been reviewed following staff turnover
- The practice provided unvalidated data to show improvements in cervical screening and childhood immunisations uptake
- Reviews of patients with long term conditions was paused during the pandemic therefore the practice were unable to demonstrate improvements in those areas of care. A catch up programme was now in place

Whilst there continues to be no breaches the practice **should**

- Continue to improve the data and follow up on areas of care that fall below the local and national average

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Not inspected	
People with long-term conditions	Requires Improvement	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Not inspected	
People experiencing poor mental health (including people with dementia)	Not inspected	

Our inspection team

A CQC Inspector reviewed and analysed the documentary evidence submitted.

Background to Bradford Street Surgery

Bradford Street Surgery is located in Bolton at:

65 Bradford Street

Haulgh

Bolton

BL2 1HT

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, treatment of disease, disorder or injury, maternity and midwifery services and surgical procedures.

The practice is situated within the Bolton Clinical Commissioning Group (CCG) and delivers Primary Medical Services (**PMS**) to a patient population of about 2075. This is part of a contract held with NHS England.

Information published by Public Health England report deprivation within the practice population group as one on a scale of 1 to 10. Level one represents the highest levels of deprivation and level 10 the lowest.

The practice caters for a similar proportion of patients experiencing a long-standing health care condition, 56% compared to the local average of 54% and a national average of 52%. There is a lower percentage of patients in paid work or full-time education, 38% compared to the local average of 59% and national average of 64%.

The average life expectancy of the practice population is similar to the national average for males and females (77.5 years for males compared to the national average of 79 years and 81 years for females compared to the national average of 83 years.)

The age distribution of the practice population is similar to the local and national averages. There are 1224 male patients registered at the practice compared to 856 females.

Bradford Street Surgery is a single-handed GP practice. The doctor is supported by a practice nurse who is also the practice manager and who provides nurse led clinic's for long-term conditions. The clinical team and practice manager are supported by administration and reception staff.

Due to the enhanced infection prevention and control measures put in place since the pandemic and in line with the national guidance, most GP appointments were telephone consultations. If the GP needs to see a patient face-to-face then the patient is offered an appointment at the surgery.

Extended access appointments are provided by the local Federation between the hours of 6pm and 9pm. Out of hours services are provided by BARDOC.