

# Aintree Park Group Practice

### **Inspection report**

The Orrell Park Surgery 46 Moss Lane Liverpool Merseyside L9 8AL Tel: 0151 2958350 www.aintreeparkgrouppractice.nhs.uk

Date of inspection visit: 25 March 2019 Date of publication: 13/05/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

#### Ratings

## Overall rating for this location

Are services safe?

Good

Good

# **Overall summary**

We carried out an announced follow up inspection at Aintree Park Group Practice on 25 April 2019 as part of our inspection programme.

At the last inspection in November 2018, we rated the practice as requires improvement for providing safe services because there were gaps in the management of authorisations for vaccinations, risk assessments for emergency medicines and security of blank prescriptions.

We also recommended that the practice should:

- Continue to monitor antibiotic prescribing rates for all individual clinicians.
- Have a programme of scheduled clinical audits to monitor the effectiveness of care and treatment.
- Ensure the infection control lead receives additional training for their role.
- Carry out additional work to ensure the practice was complying with Accessible Information Standards.

At this inspection, we found that the provider had satisfactorily addressed these areas.

We based our judgement of the quality of care at this service is on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

### Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

### Our inspection team

Our inspection team was led by a Care Quality Commission (CQC) lead inspector.

### Background to Aintree Park Group Practice

Aintree Park Group Practice is located across two sites in a deprived area of Liverpool. The main practice is at 46 Moss Lane Orrell Park Liverpool L9 8AL and the branch surgery is at Oriel Drive Liverpool L10 6NJ. There were approximately 16,099 patients on the practice list at the

time of our inspection that was predominantly of a white British background.

The practice is a training practice managed by seven GP partners. There are also two salaried GPs, three regular GP locums and two GP registrars. There are two nurse practitioners, a locum nurse practitioner, two practice nurses and three healthcare assistants. Members of clinical staff are supported by the practice manager and an operations manager, reception and administration

staff. The practice also employs a full-time pharmacist and a physiotherapist.

The practice at Moss Lane is open 8am-6.30pm Monday, Thursday and Fridays; 8am-8pm on Tuesdays and 8am-4.30pm on Wednesdays. The branch surgery (Old Roan Surgery) is open 8am-6.30pm on Mondays, Tuesday, Wednesday and Friday and 8am-4.30pm on Thursdays. In addition, Saturday morning appointments are available from 8.30am-11.45am at the branch surgery. Patients requiring a GP outside of normal working hours are advised to contact the GP out of hours service by calling 111.

The practice is part of Liverpool Clinical Commissioning Group and has a General Medical Services (GMS) contract. Aintree Park Group Practice is registered with the Care Quality Commission to provide the following regulated activities:

Treatment of disease, disorder or injury

Surgical procedures

Diagnostic and screening procedures

Maternity and midwifery services

Family Planning