

Lambton House Ltd

Lambton House

Inspection report

New Lambton
Houghton Le Spring
Tyne And Wear
DH4 6DE

Tel: 01913855768

Date of inspection visit:
11 November 2020

Date of publication:
19 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lambton House is a residential care home providing personal care for up to 57 people aged 55 and over, some of who are living with dementia. At the time of the inspection the service was supporting 33 people.

We found the following examples of good practice

- There was sufficient personal protective equipment (PPE) such as aprons, gloves and masks. Staff had undertaken training in putting on and taking off PPE and other Covid-19 related training.
- Steps had been taken to promote social distancing, such as frequent signage and seating being rearranged.
- Management had good processes for communicating changes in guidance with staff and to support staff with any anxieties about working during a pandemic.
- Management praised staff for the way they supported people who used the service emotionally and for maintaining a positive atmosphere in the home.
- Infection control audits and checks were carried out. The registered manager was continually reviewing and improving the checks being made to ensure good practice guidance was followed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Lambton House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.