

# Independence For Life Limited

## Rotherview

### Inspection report

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07 February 2022

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### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

### About the service

Rotherview is a residential care home providing personal care to adults. The home caters for up to nine people between the ages of 18 to 65 years of age who have a learning disability. On the day of the inspection there were nine people living at the service.

### We found the following examples of good practice

The provider had continually reviewed their infection prevention and control (IPC) policies. Staff and people who used the service had a daily 'coffee meeting' to talk about any concerns they had with the pandemic or the changes to guidance and procedures.

Staff completed IPC training and were observed to be wearing the correct personal protective equipment (PPE) and following best practice.

There were robust visiting protocols in place to ensure the provider was preventing visitors from catching and spreading infections. Visitors needed to take a lateral flow test and were provided with the necessary PPE upon entry to the home. This assured us the provider was facilitating visits for people living in the home in accordance with the current guidance.

Staff were involved in regular COVID-19 testing and the provider made sure they were following the recent legal requirement for all staff and relevant visitors, such as health and social care professionals, to have had the COVID-19 vaccine.

The home was clean and hygienic throughout. Staff had access to cleaning products and cleaning schedules were in place. The registered manager completed infection control audits to ensure the home remained clean and well maintained.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Rotherview

## **Detailed findings**

### Background to this inspection

#### The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 7 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing and recruitment

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### Preventing and controlling infection

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- We saw the provider was facilitating visits for people living in the home in accordance with the current guidance. The provider was aware of the current guidance in place and kept people's relatives updated with any changes, including when there had been positive COVID-19 cases within the home.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.