

Azar Younis

Firs Residential Home

Inspection report

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Date of inspection visit: 06 November 2020

Date of publication: 23 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Firs Residential Home is a care home which provides accommodation and personal care for up to 33 older people, some of whom are living with dementia. At the time of the inspection 22 people were using the service.

We found the following examples of good practice.

- The service had a clear policy regarding visits from relatives and friends. Maintenance staff were in the process of making large clear screens to facilitate inside visits in a lounge with direct access from outside. People were also supported to stay in contact with their relatives and friends via the telephone and video calls.
- The premises were clean and well maintained. Additional cleaning schedules had been introduced since the beginning of the coronavirus pandemic. The registered manager undertook regular audits of all areas of infection prevention and control in the home.
- All staff had received recent training in infection prevention and control. Staff were seen to be following correct practice in this area. For example, they followed the correct procedures for putting on and taking off their personal protective equipment. Staff's competency in this area was regularly checked.
- Regular testing for COVID-19 was being undertaken for all people living and working at Firs Residential Home, in line with good practice guidance.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

We were assured the service was following safe infection prevention and control procedures to keep people safe.



Firs Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 6 November 2020 and was announced.

Inspected but not rated

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively managed.
- We were assured that the provider's infection prevention and control policy was up to date.