

Fountain Lodge Care Home Limited

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Inspection report

33 Stoke Green
Coventry
West Midlands
CV3 1FP

Tel: 02476450190

Date of inspection visit:
14 August 2020

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11 September 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Fountain Lodge Care home is a care home providing personal and nursing care to a maximum of 30 adults. Some of those people lived with dementia, had learning disabilities, mental health conditions, physical disabilities, sensory impairments and substance misuse problems. At the time of our inspection 27 people lived at the home.

We found the following examples of good practice

- A 'visitor code' was in place. The code detailed the responsibilities and safe practice requirements of visitors during the pandemic.
- On arrival visitors completed a Covid - 19 health screening questionnaire. Their temperature was recorded, and they were provided with personal protective equipment including disposable gloves, aprons and masks to protect people.
- The provider had purchased tablet computers to help people stay in touch with their families and friends during lockdown.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 14 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.