

Four Seasons 2000 Limited

Hemsworth Park

Inspection report

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05 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Hemsworth Park is registered to provide personal and nursing care for a maximum of 93 people. At the time of our visit 53 people were using the service. The home is split into four separate units within one building. One unit was not being used at the time of the inspection.

We found the following examples of good practice.

The home looked and smelled clean, and was uncluttered. Staff were seen to be wearing appropriate PPE and were careful to maintain social distancing where possible, to help minimise the risk of spreading the virus.

Staff helped people to stay in touch with their family and friends by phone and face to face chats on-line.

The provider learned lessons and responded positively to address shortfalls and improve the service. We saw evidence that best practice feedback had recently been provided by a visiting infection control specialist nurse and, as a result, changes had been implemented quickly and effectively.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hemsworth Park

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 5 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.