

Ivy Cottage (Ackton) Ltd

Ivy Dene

## Inspection report

20-22 Doncaster Road  
Ferrybridge  
Knottingley  
West Yorkshire  
WF11 8NT

Tel: 01977671499  
Website: [www.ivycarehomes.com](http://www.ivycarehomes.com)

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27 August 2020

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Ivy Dene is registered to provide accommodation and personal care for up to 20 people. Accommodation is single room with shared bathroom facilities, although at the time of the visit there was refurbishment to provide individual en-suite facilities. At the time of the inspection there were 19 people living at Ivy Dene.

We found the following examples of good practice.

There was a system in place to check the health status of staff and visitors at the point of entry, such as through completing a health questionnaire and taking temperature checks. This helped to identify risks of transmitting infection to people living in the home.

Staff were supported through lifts to and from work, to minimise the need for exposure to risks using public transport.

People were supported to engage in hygienic practices such as regular handwashing and wearing face coverings in public places. Staff supported people's understanding of how to keep themselves safe from the risk of infection.

Staff understood their responsibility in relation to infection prevention and control. Footfall within the home was kept to a minimum and staff used PPE appropriately.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures.

**Inspected but not rated**

# Ivy Dene

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 27 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.