

Drs Sanomi and Olajide

Inspection report

Rush Green Medical Centre
261 Dagenham Road
Romford
RM7 0XR
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location		Good	
Are services safe?		Good	
Are services effective?		Good	
Are services caring?		Good	
Are services responsive to people's needs?		Good	
Are services well-led?		Good	

Overall summary

At our previous inspection on 3 October 2019 we rated the practice inadequate overall as there were breaches in Regulation 12 Safe Care and Treatment and Regulation 17 Good Governance of the Health and Social Care Act for which warning notices were issued and the practice was placed in special measures.

This inspection on 10 November 2020 found sufficient improvements had been made and the practice was taken out of special measures and was rated good overall and good for all population groups.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- what we found during a remote records review
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found that:

- The practice provided care in a way that kept patients safe and protected from avoidable harm.
- There were effective systems to share learning.
- Medicines were managed safely.
- Risks were adequately mitigated.
- There was adequate supervision for clinical staff members.
- There were effective recruitment processes and all staff members were up to date with their mandatory training.
- Patients received effective care and treatment that met their needs.
- The practice organised and delivered services to meet patients' needs.
- Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality care.
- The practice did not achieve the childhood immunisation or cytology targets.

The practice **should**:

- Continue to work to improve childhood immunisation and cytology uptake.
- Continue to work to improve patient satisfaction with telephone access.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

The inspection team included an inspector who was supported by a GP specialist advisor.

Background to Drs Sanomi and Olajide

Dr Sanomi and Olajide's practice, is situated within NHS Havering Clinical

Commissioning Group (CCG). The practice provides services to approximately 4,800 patients under a General Medical Services (GMS) contract (an agreement between NHS England and general practices for delivering primary care services).

The practice operates from Rush Green Medical Centre, which is a purpose-built health centre located in Romford, East London. The practice is well served by local buses and is just over one mile away from Romford Railway Station. Patients have access to free on-site car parking.

The practice has a website: www.rgmcdrsanomi.co.uk

The practice is registered with the CQC to carry on the following regulated activities: Diagnostic and screening procedures; Family planning; Maternity and midwifery services; Surgical procedures; and Treatment of disease, disorder or injury.

The clinical team at the practice consists of two male GP partners and one male salaried GP who provide a combined total of 25 sessions per week, and two female practice nurses who complete a combined total of seven sessions per week. There is also a healthcare assistant, a pharmacist, a practice and deputy practice manager who are supported by a team of reception and administration staff members.

The practice is open on Mondays and Wednesdays from 8.30am to 6.30pm and on Tuesdays, Thursdays and Fridays from 8.30am to 7.30pm. The practice answers telephone calls between 8am and 6:30pm each day, patients telephoning the practice when it is closed are directed to the locally agreed out of hours provider. Patients can also be seen at a hub practice for a pre-booked appointment from 6.30pm to 10pm on weekdays and from 12 noon to 6pm on weekends and bank holidays.

Information published by Public Health England rates the level of deprivation within the practice population group as four, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. In England, people living in the least deprived areas of the country live around 20 years longer in good health than people in the most deprived areas. The National General Practice Profile describes the practice ethnicity as being 77.4% white, 7.3% Asian, 11.4% black, 3.2% mixed race, and 0.7% other ethnicities.