

Oakray Care (Fairhaven) Limited

Fairhaven Care Home

Inspection report

3 High Park Road
Ryde
Isle Of Wight
PO33 1BP

Tel: 01983568929

Date of inspection visit:
23 February 2021

Date of publication:
16 March 2021

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

Summary of findings

Overall summary

Fairhaven Care Home provides accommodation, personal care and support for up to 21 older people. At the time of our inspection there were 18 people living in the home.

We found the following examples of good practice.

There were procedures in place to support safe visiting by family members or professionals. Staff undertook screening of all visitors including temperature checks and a questionnaire to determine risks posed by visitors. Rapid response lateral flow tests (LFT) were undertaken for visitors before they entered the home. Visitors were provided with Personal Protective Equipment (PPE) and guided to its safe use. A separate room accessed via an external door was available for family visits.

New admissions to the service were supported in line with best practice guidance. All new admissions were expected to provide recent COVID-19 test results, were further tested by the service following admission and isolated upon arrival for 14 days to minimise the risk of potential infection to existing people. These procedures were also followed when existing people returned to the home following a hospital stay.

Staff had undertaken additional training to administer insulin meaning there was a reduced need for community nurses to attend the home should there be an outbreak within the home or high levels of Covid-19 in the local community.

The home supported people living with dementia and had considered and assessed the mental capacity of people to agree to regular Covid-19 testing and immunisation. Where necessary these decisions had been made in people's best interests following consultation with relevant people.

People and staff were regularly tested for COVID-19. Staff had LFT testing twice a week as well as standard Polymerase Chain Reaction (PCR) tests weekly. The registered manager understood the actions they needed to take should any tests return a positive result.

The service had a good supply of PPE to meet current and future demand. Staff had received training in its correct use and disposal. Staff had also received training in infection control practices and individual risk assessments had been completed for staff members who may be more vulnerable due to pre-existing health conditions.

The home was kept clean. Staff kept detailed records of their cleaning schedules, which included a program of frequent cleaning of high touch surfaces, such as light switches, handrails and door handles.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Fairhaven Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We found some parts of the provider's infection prevention and control policy was not up to date. They agreed to review this, however practices within the home were appropriate to keep people safe.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure any infection outbreaks would be effectively prevented or managed.