

Dr Mohammed Abedi

Inspection report

The Surgery
340 High Street
Enfield
Middlesex
EN3 4DE

Tel: 020 8344 9710

<[http://www.eastenfieldmedicalpractice.nhs.uk/
welcome,48901.htm](http://www.eastenfieldmedicalpractice.nhs.uk/welcome,48901.htm)>

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services effective?

Good



Are services well-led?

Good



Overall summary

We decided to undertake an inspection of this service on 19 September 2019 following our annual review of the information available to us. We previously inspected on 20 April 2016 (at which time the service was rated as Good overall). The full comprehensive report on the 20 April 2016 inspection can be found by selecting the 'all services' link for Dr Mohammed Abedi on our website at www.cqc.org.uk.

This inspection looked at the following key questions:
Effective and Well led.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall.

We rated the practice as good for providing effective services because:

- People had good outcomes as a result of receiving effective care and treatment that met their needs.
- Information about people's care and treatment was routinely collected, monitored and acted upon.

We rated the practice as good for providing well-led services because:

- The culture of the practice and the way it was led and managed drove the delivery and improvement of high-quality, person-centred care.
- Clinical audit processes functioned well and had a positive impact in relation to quality governance, with clear evidence of action to resolve concerns.

We have rated this practice as good overall and good for all population groups.

We found that:

- Clinical audit was routinely carried out and was used to drive improvements in patient outcomes.
- Accurate and up-to-date information about effectiveness was discussed, used and understood by staff.
- Governance arrangements supported the delivery of high-quality person-centred care and there was an effective process in place to identify, monitor and address risks (for example relating to safeguarding, medicines management and staffing).
- People who used the service told us the provider actively involved them in service improvements.

Whilst we found no breaches of regulations, the provider should:

- Continue to review and refine systems for monitoring the health status of patients who are exception reported or excluded from data collected to calculate achievement scores for the Quality and Outcomes Framework (a voluntary reward and incentive programme which rewards GP practices in England for the quality of care they provide to their patients).
- Continue to review and refine systems for improving childhood immunisations and cervical screening uptake.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor.

Background to Dr Mohammed Abedi

Dr Mohammed Abedi (known as East Enfield Medical Practice) is located in the London Borough of Enfield and is a member practice of NHS Enfield Clinical Commissioning Group (CCG). The practice has a patient list size of approximately 3,200. Thirty percent of patients are aged under 18 (compared to the national practice average of 25%) and 6% are 65 or older (compared to the national practice average of 12%). Thirty percent of patients have a long-standing health condition. The services provided by the practice include child health care, ante and post-natal care, immunisations, sexual health and contraception advice and management of long term conditions.

The practice operates from a two storey, converted house arranged over two floors, with patient facilities on both floors. The building is not serviced by a lift but the

practice has arrangements in place to ensure patients with impaired mobility are seen in ground floor consultation rooms. All ground floor consultation rooms are wheelchair accessible.

There are two permanent GPs comprising one male principal doctor (five sessions per week) and one female salaried doctor (six sessions per week). There is also a clinical pharmacist working 3 sessions per week and a practice nurse. Three reception/administrative staff work at the practice and are supervised by an assistant practice manager.

Data produced by Public Health England indicates that 49% of the local population are from a Black minority ethnic group and also rates the level of deprivation within the practice population group as two, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.