

Ambient Support Limited

5 Horse Leaze

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

5 Horse Leaze is a short break service based in an accessible bungalow. The service provides respite support and accommodation with personal care for up to six people with a learning disability.

We found the following examples of good practice.

The provider had policies and procedures in place to ensure staff followed effective infection control guidance. Staff and visitors had access to PPE and there was sufficient PPE supply in stock. Staff exempt from wearing PPE, had a risk assessment in place to help minimise the risk of spreading infection.

Visiting arrangements were in accordance with the most recent government guidance. Professional visitors were required to take a lateral flow test and evidence of COVID-19 vaccination status. Lateral flow testing is a fast track test which allows the provider to receive a COVID-19 test result within 30 minutes. Social distancing was observed as far as it was practicable to do so.

Staff had completed training in infection control, COVID-19 and putting on and taking off PPE. Staff and people using the service were tested regularly for COVID-19 and action taken if a test was positive. The home was very clean throughout and additional cleaning measures were in place. This helped to keep people safe and minimise the risk of spreading infection.

Regular infection prevention and control (IPC) audits were carried out to ensure staff followed good IPC practice. Where areas for improvement had been identified an action plan was put in place. This helped the service to closely monitor and improve IPC practice within the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

5 Horse Leaze

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 16 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

We have also signposted the provider to resources to develop their approach.

Visiting in care homes

- The provider was facilitating visits for people living in the home in accordance with the latest government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.