

Dr. Avni Patel

# Brighton Skin Surgery

## Inspection report

Mile Oak Medical Centre  
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### Overall summary

We carried out an announced comprehensive inspection at Brighton Skin Surgery on 8 December 2017. We found that the service was providing safe, effective, caring and responsive services. However, we found that the service did not always provide well-led services and a breach of regulation was identified. The full comprehensive report on the inspection can be found by selecting the 'all reports' link for Brighton Skin Surgery on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

Specifically, we said they must:

- Ensure systems and processes are in place to assess, monitor and mitigate the risks relating to the health, safety and welfare of service users and others who may be at risk which arise from the carrying on of the regulated activity.

After the previous inspection on 8 December 2017, the provider wrote to us to say what they would do to meet legal requirements. We undertook this focused inspection on 20 March 2018 to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements.

Our key findings for this inspection were as follows:

- There were processes in place to assess, monitor and mitigate the risks relating to the health, safety and welfare of service users.
- Medicines were stored safely.
- Systems were in place to deal with medical emergencies and the provider had appropriate emergency medicines in place.

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the service was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

Brighton Skin Surgery provides a minor surgery service for dermatology. Procedures offered include skin tag, cyst, mole, wart and cherry or blood spot removal. The service is based in a local NHS GP surgery on the outskirts of the city of Brighton and Hove.

Dr. Avni Patel is the registered manager. A registered manager is a person who is registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run.

# Summary of findings

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Are services well-led?**

**At our previous inspection on 8 December 2017, we found that this service did not always provide well-led care in accordance with the relevant regulations. These issues had been addressed and action had been taken when we undertook a follow up inspection on 20 March 2018. The practice is now providing well-led care in accordance with the relevant regulations.**

- There were clear and effective systems in place to support the governance of emergency medicines. There was evidence that checks took place every month and all equipment and medicines were present and in date.
- Medicines that require refrigeration were stored safely and medicines for use in emergencies were checked in accordance with protocol.

# Brighton Skin Surgery

## Detailed findings

### Background to this inspection

Brighton Skin Surgery is a minor skin surgery service for private patients based at Mile Oak Medical Centre on the outskirts of the city of Brighton and Hove. The service operates from a minor surgical suite within an NHS GP practice providing assessment and treatment for skin blemishes including skin tag, cherry or blood spot, cyst, mole and wart removal under local anaesthetic. Around 160 patients receive treatment at Brighton Skin Surgery per annum.

The provider address is:

Brighton Skin Surgery

Mile Oak Medical Centre

Chalky Road

Brighton

BN41 2WF

The surgery is open on Fridays from 8am to 12.30pm.

Brighton Skin Surgery is a private clinic run by a GP, Dr Avni Patel, who has a specialist interest in dermatology and holds a diploma in dermatology. There is an assistant practitioner who is employed by the GP practice on the

same site and who assists the GP when needed. (An assistant practitioner is a clinical member of staff with a level of knowledge and skill beyond that of the traditional health care assistant). The clinic is supported by services provided by the GP practice on the same site including practice policies, protocols and non-clinical governance.

We carried out an announced comprehensive inspection at Brighton Skin Surgery on 8 December 2017. We found that the service was providing safe, effective, caring and responsive services, however the service did not always provide well-led services. After this inspection, the provider wrote to us to say what they would do to meet legal requirements. We undertook this focused inspection on 20 March 2018 to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. Before visiting, we reviewed a range of information we hold about the service.

During our visit we:

- Spoke with the provider and the practice manager from the GP practice on the same site.
- Looked at equipment and room used when providing health assessments.
- Reviewed records and documents.

# Are services well-led?

(for example, are they well-managed and do senior leaders listen, learn and take appropriate action?)

## Our findings

**At our previous inspection on 7 December 2017, we found that this service was not always providing well-led services in accordance with the relevant regulations. At this inspection we found these the issues had been addressed and the practice is now providing well-led services.**

### Governance arrangements

At our last inspection we found the governance in relation to emergency equipment and medicines was not always adhered to as regular checks had not taken place and some equipment and medicines had expired or were missing. For example an emergency medicine for use in cardiac arrest had expired in August 2017 and one of the airways for use in emergencies was missing.

At this inspection we found there were clear and effective systems in place to support the governance of emergency medicines. There was evidence that checks took place every month and all equipment and medicines were present and in date.

### Managing risks, issues and performance

At our last inspection we found that the provider did not have adequate arrangements in place to ensure the safe storage of medicines that require refrigeration or to ensure medicines for use in emergencies were regularly checked in accordance with protocol.

At this inspection we saw evidence that medicines that require refrigeration were stored safely and medicines for use in emergencies were checked in accordance with protocol.