

Gravers Care Home Ltd

Graver's Care Home Limited

Inspection report

17 Wigginton Road
York
North Yorkshire
YO31 8HG

Date of inspection visit:
27 January 2022

Date of publication:
10 February 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Graver's Care Home Limited is one of three locations operated by Gravers Care Home Ltd and is located in the city of York. The service provides 24-hour residential care for people with complex mental health needs and/or learning disabilities and is registered with CQC to provide support for a maximum of 21 people. The location comprises of individual accommodation, communal living areas, enclosed gardens and a kitchen/dining area. At the time of our inspection, the location had two registered managers in post.

We found the following examples of good practice.

- During the pandemic, staff and managers worked to bring events and activities into the home for residents. This included Hawaiian-themed parties, Christmas events and outdoor cinema nights.
- The service had installed a large outdoor dome in the garden of the home, which was used as a visiting pod, a recreational space for residents, and a staff rest area.
- Staff were committed to providing care and support to residents throughout the pandemic. For example, staff had made arrangements for residents to self-isolate in self-contained accommodation, and had volunteered to isolate with them to ensure they continued to receive all necessary care whilst minimising the risk to other staff and residents.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Graver's Care Home Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on Thursday 27th January 2022 and was announced. We gave the service one day's notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting

- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021, registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.