

Foxhill Medical Centre

Quality Report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of this practice on 3 November 2015. A breach of legal requirement was found. After the comprehensive inspection, the practice wrote to us to say what they would do to meet this legal requirement in relation to the regulatory breach of the Health and Social Care Act 2008 (Regulated Activities) 2014, Regulation 12 safe care and treatment.

We undertook this focused desktop inspection on 29 July 2016 to check that they had followed their plan and to confirm they now met the legal requirement. This report

only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Foxhill Medical Centre on our website www.cqc.org.uk.

Overall the practice is rated Good. Specifically, following the focused desktop inspection we found the practice to be good for providing safe services.

Our key findings across all the areas we inspected were as follows:

- The practice had implemented a system to monitor and control the movement of blank prescription pads within the practice.

Professor Steve Field CBE FRCP FFPH FRCGP
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services.

Systems and process were in place to keep people safe. The practice had implemented a system to monitor the movement of blank prescription pads within the practice.

Good



Foxhill Medical Centre

Detailed findings

Why we carried out this inspection

We undertook a focused desktop inspection of Foxhill Medical Centre on 29 July 2016. This was carried out to check that improvements to meet legal requirements planned by the practice after our comprehensive inspection on 3 November 2015 had been made.

During the November 2015 comprehensive inspection we found there was no system in place to monitor or control the movement of blank prescription pads within the practice.

This focused inspection was carried out to check that improvements to meet legal requirements planned by the

practice after our comprehensive inspection on 3 November 2015 had been made. We inspected the practice against one of the five questions we ask about services: is the service safe?

How we carried out this inspection

Before completing the focused inspection we reviewed a range of information we hold about the practice and the action report submitted to us on 8 February 2016. We carried out a focused desktop inspection on 29 July 2016. During the inspection we reviewed evidence supplied by the practice.

To get to the heart of patients' experiences of care and treatment, we asked the question: Is it safe?

Are services safe?

Our findings

Overview of safety systems and processes

We reviewed the system implemented to monitor and control the movement of blank prescription pads within the practice. The practice provided evidence a recording

log sheet had been implemented. This included information such as the prescription pad numbers, the date of issue and to whom the pad was issued. We saw evidence a protocol for management of blank prescriptions had been implemented and minutes of two staff meetings where the process had been discussed and reviewed.