

HC-One Limited

Holmwood Nursing Home

Inspection report

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Date of inspection visit: 17 February 2021

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Overall rating for this service Inspected but not rated Is the service safe? Inspected but not rated

Summary of findings

Overall summary

Holmwood Nursing home provides personal and nursing care and can support up to 41 people aged 65 and over. At the time of the inspection 25 people were using the service.

We found the following examples of good practice.

Although currently closed to normal visits, the home had a robust process in place for facilitating controlled visits for people receiving end of life care. This included alternative entry points to limit access to the wider home, lateral flow tests, temperature checks and the provision of personal protective equipment (PPE).

Each person had an individual visiting risk assessment and plan which assessed the most appropriate way for people to communicate with their relatives; this included supported window visits, phone and video calls.

Where a person or their relatives health and wellbeing was adversely affected by no visits, or other methods of communication were not appropriate, this was be included in the risk assessment, and a plan was being developed to support indoor lateral flow social distance visits.

The home had corresponded closely with relatives, including reviewing people's care. Information had been sent to family to keep them up to date.

Robust processes had been introduced to minimise the risk of staff spreading infection. All staff changed into their uniforms upon arrival.

The home had effective cleaning procedures in place. Schedules had been updated to ensure frequent touch points, such as handles and handrails, were sanitised regularly throughout the day.

Staff had completed infection control, PPE and hand washing training. The home had two infection control champions who completed spot checks to ensure staff washed their hands appropriately and wearing correct PPE. The home also completed regular competency checks for donning and doffing PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	Inspected but not rated
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Further information is in the detailed findings below.



Holmwood Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 February 2021 and was announced.

Inspected but not rated

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.