

OHWorks Head Office

Inspection report

3 Oaten Hill Place
Canterbury
CT1 3HJ
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Not inspected

Overall summary

We carried out an announced visit at OH Works Ltd under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the service was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This service is registered with CQC under the Health and Social Care Act 2008 in respect of some, but not all, of the services it provides. There are some exemptions from regulation by CQC which relate to particular types of service and these are set out in Schedule 2 of The Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

At OH Works Ltd the occupational health related services provided to customers under arrangements made by their employer or a government department are exempt by law from CQC regulation. Therefore, they did not fall into the scope of our inspection. The provider is registered with us to provide a travel vaccination service, however since registration this work had been outsourced to another provider who are already registered with CQC.

Therefore, we could not conduct a comprehensive inspection or rate the service and we have asked the provider to de-register this service with CQC

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care.

Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a member of the CQC medicines team.

Background to OHWorks Head Office

OH Works Ltd is the registered provider of services carried out at the location OH Works Ltd.

3 Oaten Hill Place

Canterbury

CT1 3HJ

OH Works Ltd is based in a small residential street within the city of Canterbury. The service has three clinical rooms located within it. It is based on the ground floor, with wheelchair access and a disabled toilet.

The service is staffed by qualified Specialist Practitioners in Occupational Health.

The clinic is open five days a week Monday to Friday are 9am to 5pm.

How we visited this service

Before visiting, we reviewed a range of information we hold about the practice and asked other organisations to share what they knew.

During our visit we:

- Spoke with the Clinical Director and the Operations Director. We also spoke with the receptionists.
- Looked at documents the clinic used to carry out services, including policies and procedures.
- Looked at emergency drugs and equipment (adrenaline, oxygen and adult masks) that were appropriate for the OHS and checked daily.