

Yare Valley Medical Practice

Quality Report

202 Thorpe Road
Norwich,
Norfolk
NR1 1TJ

Tel: 01603 437559

Website: www.yarevalleymedicalpractice.nhs.uk

Date of inspection visit: 1 June 2016

Date of publication: 20/06/2016

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

Contents

Summary of this inspection

Overall summary	Page 2
The five questions we ask and what we found	3

Detailed findings from this inspection

Our inspection team	4
Why we carried out this inspection	4
How we carried out this inspection	4
Detailed findings	5

Overall summary

Letter from the Chief Inspector of General Practice

We carried out a desk based review for Yare Valley Medical Practice on 1 June 2016. This was to follow up on actions we asked the provider to take after our announced comprehensive inspection on 6 October 2015. During the inspection in October 2015, we identified that not all staff that undertook chaperone duties had received a disclosure and barring check (DBS) or had a written risk assessment completed (DBS checks identify whether a person has a criminal record or is on an official list of

people barred from working in roles where they may have contact with children or adults who may be vulnerable). During the inspection on 1 June 2016 the business manager showed us they were in the process of undertaking DBS checks for every member of staff.

The provider provided us with evidence that DBS checks had been completed for all staff.

Professor Steve Field (CBE FRCP FFPH FRCGP)

Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

We found that improvements had been made following our previous inspection. DBS checks had been completed for all staff, including non-clinical staff who undertook chaperoning duties.

Good



Yare Valley Medical Practice

Detailed findings

Our inspection team

Our inspection team was led by:

This desk based review was completed by a CQC inspector.

requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014. We found that staff undertaking chaperone duties did not have completed DBS checks in place. As a result we undertook a focused inspection on 1 June 2016 to confirm that the provider had completed these actions.

Why we carried out this inspection

We carried out a comprehensive inspection of this service under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. The inspection was planned to check whether the provider is meeting the legal

How we carried out this inspection

We reviewed the information received from the practice, spoke with the practice manager and requested additional information from the practice. We carried out a desk-based review on 1 June 2016.

Are services safe?

Our findings

The practice had made improvements following our findings at inspection on 6 October 2015; we found that DBS checks had been completed for all staff.