

HC-One Oval Limited

# Elstree Court Care Home

## Inspection report

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13 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Elstree Court Care Home is a nursing home that provides personal and nursing care for up to 41 older people. At the time of the inspection there were 34 people living at the service. People were living with a range of needs associated with the frailties of old age and some people were living with dementia.

We found the following examples of good practice.

The registered manager told us that staff had been wearing masks since the start of the pandemic, before it became government guidance. The registered manager felt that this was key in the prevention of COVID-19 in the home.

Staff had guidance to follow should they have an outbreak in the home. The registered manager understood how to zone the home to prevent the spread of infection into areas with people confirmed with COVID-19 and areas without. The registered manager had kept four bedrooms free from admissions in order to use this area of the home for any suspected or confirmed cases of COVID-19.

Risk assessments had been completed for all staff members to determine whether they would be at increased risk of COVID-19. The registered manager had planned that if there was an outbreak at the home, staff who were medium or high risk would only work in areas of the home that were COVID-19 free.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Elstree Court Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 13 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.