

HF Trust Limited

# HF Trust - Corunna Close

## Inspection report

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Date of inspection visit:  
08 February 2021

Date of publication:  
03 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

### Service type

HF Trust – Corunna Close is a care home and can accommodate up to five people in one adapted building and a one bedroom self-contained 'annex' adjacent to the main building. The service supports people living with Prader-Willi Syndrome. At the time of our assurance visit there were three people using the service.

We found the following examples of good infection prevention and control (IPC) practice.

- There was an effective process and systems in place prior to any visitor entering the building. People were cared for and supported by a dedicated staff team based on one to one support needs.
- Staff had enough personal protective equipment (PPE) and used this effectively. Visits to people were based on individual circumstances and this helped alleviate anxieties. Virtual meetings with family members and health care professionals, helped promote wellbeing and mitigated the risk of cross contamination or introducing infections.
- Changes to the layout of the premises included removal of unnecessary items and strategic positioning of furniture that aided social distancing. Information was provided to people in an alternative format and this helped enable people to understand the pandemic.
- Individual risk assessments were in place for any person or staff member at an increased risk of infections including being able to isolate.
- Audits and governance were effective in ensuring the premises were clean, odour and clutter free. The registered manager supported people's and staff's wellbeing. Facilities were in place should any person need to isolate.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# HF Trust - Corunna Close

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 08 February 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Since 1 January 2021 there were six days where staff had not recorded cleaning of touch points such as, light switches and door handles. In two of these cases this meant a period of over 17 hours and in one case over 19 and a half hours between cleans. Although the registered manager told us they had informed staff to be more vigilant in adhering to cleaning requirements the amount of missed cleaning increased the risk to people's and staff's safety. However, the service looked clean and hygienic. The registered manager told us that they would review the cleaning records form and undertake more frequent checks until they could be confident that cleaning had taken place.

We have also signposted the provider to resources to develop their approach.

- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.