

MGB Care Services Limited

Greenwood Lodge

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Greenwood Lodge is a large home, bigger than most domestic style properties. It is registered for the support of up to 18 people with learning disabilities and autism. At the time of the inspection 17 people were living in the service.

We found the following examples of good practice.

The provider had ensured there was sufficient Personal Protective Equipment (PPE) in place and we observed staff using this in line with national guidance.

Cleaning and disinfecting the service was seen as a priority. The provider has sought an external organisation who provided 'Fogging'. This meant the service was cleaned and disinfected using a fine spray mist. The provider had also purchased a 'Fogging' machine, which staff could use in a timely way, if people showed symptoms to reduce the spread of infection.

Staff received training in relation to infection control and their competency had been assessed. Hand hygiene observations had taken place so the provider could be assured staff were washing their hands effectively.

There was a system in place for visitors to the service. However, there was strict guidance for visitors to follow. For example, all visits to the service were arranged prior to the day of the visit, the registered manager carried out a protocol discussion over the telephone with visitors and they wore full Personal Protective Equipment (PPE) provided by the service.

Staff maintained social distancing where possible to reduce the risk of cross infection.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Greenwood Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 12 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.