

# Greenfield Medical Practice

## Inspection report

Terrace Street  
Hyson Green  
Nottingham  
NG7 6ER  
Tel: 01159423386  
[www.omsharma.co.uk](http://www.omsharma.co.uk)

Date of inspection visit: 10 March 2021  
Date of publication: 29/04/2021

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Inspected but not rated



Are services safe?

Inspected but not rated



Are services responsive to people's needs?

Inspected but not rated



Are services well-led?

Inspected but not rated



# Overall summary

We carried out an unannounced focused inspection at Greenfield Medical Practice on 10 March 2021 after receiving information of concern about the practice.

This inspection focused on aspects relating to infection control, complaints and clinical cover, covered under the following key questions:

Safe

Responsive

Well led

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We have not rated this practice.**

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should**:

- Ensure appropriate risk assessments and actions are taken in managing infection prevention and control with regards to carpeted areas.
- Improve on the information recorded in medication reviews to reflect more accurately how they have been undertaken.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Not inspected</b>	
<b>People with long-term conditions</b>	<b>Not inspected</b>	
<b>Families, children and young people</b>	<b>Not inspected</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Not inspected</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Not inspected</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Not inspected</b>	

## Our inspection team

Our inspection team comprised of a CQC lead inspector and a GP specialist advisor.

## Background to Greenfield Medical Practice

Greenfield Medical Practice is located at 12 Terrace Street, Hyson Green, Nottingham, NG7 6ER. The surgery has good transport links and pharmacies located nearby.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, family planning, surgical procedures and treatment of disease, disorder or injury.

Greenfield Medical Practice is situated within the Nottingham City Clinical Commissioning Group (CCG) and provides services to 6,900 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a partnership of two GPs and it was registered with the CQC in 22 May 2020. The practice employs several regular male and female locum GPs, a salaried GP, a locum nurse in addition to their own practice nurse, a health care assistant, a phlebotomist and several administration staff. They are supported by a business manager and a practice manager. The practice is part of a wider network of GP practices.

The National General Practice Profile states that 24.6% of the practice population is from an Asian background with a further 9.4% of the population originating from black, mixed or other non-white ethnic groups. Information published by Public Health England, rates the level of deprivation within the practice population group as 571 out of maximum of 6900, indicating they are in a highly deprived area.

The practice is open between 8am and 6.30pm Monday to Friday. Extended hours are provided on Monday evenings and weekend extended hours appointments are available through hub working arrangements. When the service is closed out of hours services are provided through the NHS 111 service.